

Comcast and other cable companies do not want to be subject to the rules that local telephone operating companies are when offering broadband services which is patently unfair to the consumer. My cable company, Comcast provides my broadband service over my cable, for 4 days the service has been horrible. I have tried calling since Sunday and after holding for over 35 minutes multiple times, the phone went to a busy signal. Today I was actually able to get through and the account person said I would not get credit for the previous days service outage because today was the first day I notified them. It is a catch 22 situation. If the cable company was forced to allow competition over their lines like the phone company I am sure that the service would not be this dismal.